

Youth for Change Year in Review 2018

SATISFACTION

Client Satisfaction Survey Results



4.7 out of 5 (192)
based on the following statements

- ★ "I am satisfied with services received at YFC."
- ★ "YFC is responsive to my culture and values."
- ★ "I was treated with respect."
- ★ "I felt safe while receiving services at YFC."

Stakeholder and Client Satisfaction Quotes

"YFC has greatly improved our family environment!"

"Thank you YFC for helping me change my life for the better!"

"Without YFC's 6th Street Center for Youth, I wouldn't have the incredible job I now have. The program allowed me to achieve success with a continuous effort and enable me to be the hard working person I am today."

"Every interaction I have had with anyone affiliated with Youth for Change has been very positive. I appreciate this organization and enjoy working with Youth for Change associates as we collaborate on mutually beneficial projects for our local community."

"I am a big fan of YFC."

EFFICIENCY

Yuba County Health and Human Services Department awarded Youth for Change a contract to implement Differential Response, a program supporting Yuba County families.



EFFECTIVENESS

Therapeutic Recreation



422 people utilized the ropes course safely

268 people taken on whitewater trips safely



0 participant injuries resulting in emergent medical care

ACCESS

Average of 4 days from 1st contact to 1st offered appointment to consumers for mental health services.

In all YFC programs, we were able to serve over 1,750 clients.

6th Street Center for Youth served 2,148 dinners to consumers.



Enhancing the well-being of children, individuals, families and communities.

www.youth4change.org