



Scope of Service Differential Response

Service Area:	Yuba County
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Program Philosophy
Differential Response offers families non-judgmental, culturally responsive, and non-stigmatizing support and navigation services that enable families to set and achieve their goals.

Program Goal
To provide families referred to Yuba County Child and Adult Protective Services that did not rise to the level of investigation with the support needed to remain out of the Child Welfare System.

Program Description	
Service Type:	Crisis and needs assessment, case coordination and management, and support accessing resources.
Service Location:	Various locations that meet the unique needs of families. Sites may include the home, neutral community locations, parks, hospitals, jail, on-site at Child Welfare, during supervised visits, schools, or other locations identified by the family as optimal to meet their needs.
Administrative Location:	1128 Yuba Street Marysville, CA 95901 (530) 418-1001
Population Served:	Yuba County families with children 0-18 referred to Yuba County Child and Adult Protective Services whose referral did not rise to the level of investigation.
Hours of Operation:	Monday – Friday, 8:00 a.m. to 5:00 p.m. and after hours and weekends as determined by family need.

Service Abstract	
<p>Differential Response provides a wide range of individualized family support services including, but not limited to--crisis assessment, needs assessment, safety assessment and planning, case planning and coordination, in-home and community visits, family activities, parenting and child development one-on-one or small groups, individualized family service plans, links and warm connections to resources, assistance with accessing concrete needs, support to maintain housing and utilities, assistance to establish a medical and dental home, family function assessments, food security assessments, mental health status assessments, child behavioral support, coaching to increase service utilization, links to literacy activities, follow-up to ensure service reception and satisfaction, support in school engagement, child developmental assessments, advocacy during child and family team meetings, and transition planning for case closure. Differential Response Navigators provide</p>	

individualized support based on family-identified priorities and goals. The program maintains strong community relationships with other service providers to ensure service non-duplication and seamless resource access.

Entry and Exit Criteria

Entry into Differential Response is offered to each family referred through a daily RED Team triage process in collaboration with Youth For Change and Yuba County Child and Adult Protective Services. Differential Response services are voluntary. Families may enter and exit services at their discretion. Families referred have received a Suspected Report of Child Abuse report and the referral has not risen to the level of investigation.

Referral, Transition, and Discharge

Referrals come only from Yuba County Child and Adult Protective Services. Engagement, transition, and exit decisions are made by each family—the program is voluntary, and participation is not mandated. Transition and exit planning occur throughout service support and family exit includes a summary of services provided, connections/ linkages made with services that will promote family stability, status of support network, recommendations for additional services or support, resources provided at exit, and recommendations for any follow-up, if applicable.

Agency Website:	www.youth4change.org
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